General Terms and Conditions and House Rules of Intents Evenementen b.v.

1. definitions

1.1. "**Event**": every activity organised by the Organisation such as music events, hospitality activities, festivals, parades and (festival) campsites, all this in the broadest sense of the word.
1.2. "**Visitor**": every natural person or legal entity who has purchased, won or otherwise received an Admission Ticket for an Event organised by the Organisation and every person who wishes to have access (and/or has gained access) to an Event.
1.3. "**Site**": the area where the Event takes place, including all buildings, spaces (whether or not covered), fields, squares, etc., including the surrounding areas, such as car parks and access routes.
1.4. "**Admission Ticket**" or "**Admission Tickets**": a (digital) document (such as a code provided by or on behalf of the Organisation), with which the Visitor can gain access to a specifically designated Event or part thereof.
1.5. **"Payment Instruments**": instruments issued by the Organisation, whether in physical or digital form, which Visitors may purchase at prices determined by the Organisation or which may be obtained in some other manner determined by the Organisation and which may be used during the Event, at locations designated by the Organisation and subject to the applicable conditions, either as a means of payment or as part of a deposit, return or recycling system. Payment Instruments include **Coins**, that can be used as a means of payment and **Tokens**, that can be used for a return or recycling system for cups, bottles or other items designated by the Organisation.
1.6. **"Camping Site":** a specific part of the Site designated by the Organisation for this purpose, where the Visitor, who has purchased an Admission Ticket for this purpose, may stay and spend the night during the Event.
1.7. **"Accommodation":** a specific part of the Site designated by the Organisation for the Visitor to temporarily stay during the Event, whether or not with a specific facility for the Visitor (e.g.: camping pitch for friends, FestiTents, FesTipis, KarTents (cardboard tents), group tents, Urban Boutiques (Flexotels)). If that location is equipped with additional facilities (such as a tent and/or furnishings and equipment), Accommodation shall also include those facilities.
1.8. "**Organisation**": Intents Evenementen b.v., with its registered office in Oisterwijk (Ch. of Comm.: 81572441), as well as the legal entities/natural persons that are charged with the organisation of an Event on its behalf.

2. applicability

2.1. These general terms and conditions apply to - and form an integral part of - every offer and every agreement with regard to the services or products of whatsoever nature to be delivered to the Visitor by the Organisation, unless expressly agreed otherwise in writing.
2.2. These general terms and conditions also apply to agreements that are concluded with or through (or by means of brokerage activities of) the official (advance) ticket sale outlets designated for this purpose by the Organisation.
2.3. These general terms and conditions also apply during the Event and to all further agreements concluded between the Visitor and the Organisation, including agreements relating to the purchase or use of Payment Instruments, food and beverages, merchandise and/or an Admission Ticket for Accommodation.
2.4. These general terms and conditions can also be consulted (and saved) on the Event's website and are available for inspection at the entrance to the Event.
2.5. The House Rules and the Event Conditions also apply to an Event. The House Rules and the Event Conditions are attached to these general terms and conditions and can be consulted on the website of the Event concerned and the website of the Organisation and are available for perusal at the entrance to the Event. The Visitor hereby expressly declares to agree to the House Rules and the Event Conditions and also declares that he/she will behave in conformity with these House Rules and the Event Conditions.
2.6. Manifest errors or mistakes in the offers of the Organisation shall release it from its obligation to perform and/or any obligations to pay compensation resulting therefrom, even after the conclusion of the agreement.
2.7. If a Visitor also orders an Admission Ticket or Admission Tickets for third parties, the Visitor declares that he/she is authorised to accept these general terms and conditions on behalf of those third parties and to inform those third parties of the applicability of these general terms and conditions.

3. ticketing

3.1. The agreement between the Organisation and the Visitor is concluded (1) at the time when the Visitor purchases or obtains one or more Admission Tickets for an Event from the Organisation or from one of the official (advance) sale addresses designated by the Organisation for this purpose, or (2) by submitting or showing an Admission Ticket by a person who wishes to gain access to the Event.

3.2. A Visitor may not amend or terminate a concluded agreement, except where mandatory law provides otherwise.

3.3. The Organisation reserves the right at all times to refuse acceptance of entering into an agreement with the Visitor or to terminate an agreement if there are reasonable grounds for doing so (e.g. if a Visitor has been denied access to Events due to previous circumstances), or to attach additional conditions to access to the Event.

3.4. The Organisation shall provide the Visitor with the Admission Ticket or Admission Tickets for the relevant Event on a one-time basis, in a manner determined by the Organisation, for example by email or through a digital platform. The Visitor shall ensure that the Admission Ticket can be presented or made available for verification upon entry to the Event in the manner prescribed by the Organisation. This may include presentation in digital form, for example on a mobile phone, or in physical form. The Organisation shall be entitled to prescribe a specific method of presenting or making available the Admission Ticket for each Event and to impose reasonable technical or practical requirements in this respect. The Visitor shall be responsible for having the means necessary to comply with these requirements, provided that such requirements have been communicated to the Visitor clearly and in good time.

3.5. The Organisation may declare a further procedure applicable which the Visitor must complete following payment of an Admission Ticket in order to validate or receive the Admission Ticket. This procedure may include, for example, that the Visitor must provide the name/names of the Visitors before being issued with the Admission Tickets. The Organisation may also require that this procedure be completed by a specified date prior to the Event. Visitors will fully cooperate in this respect.

3.6. Each Admission Ticket entitles one person to a single admission to the Event.

3.7. Only the holder of the Admission Ticket in whose name it is registered and who first shows the Admission Ticket at the Event will gain access to the Event. The Organisation is not obliged (but will be entitled) to conduct further inspection with respect to the Admission Tickets regarding whether or not the holder thereof is also the rightful owner.

3.8. The Admission Ticket shall only give access to the parts of the Site and/or Event as expressly stated by the Organisation and/or on that Admission Ticket.

3.9. The Visitor must personally ensure that he/she becomes and remains the holder of the Admission Ticket provided by the Organisation, or by a(n) (advance) sale address engaged by the Organisation. From the time that the Admission Ticket has been made available to the Visitor, the Visitor bears the risk of loss, theft, damage or misuse of the Admission Ticket.

3.10 Any date announced by the Organisation for an Event is the date on which the Organisation intends to hold that Event. If it proves impossible to hold the Event on that date, the Organisation shall be entitled to reschedule the Event to another date to be determined by the Organisation.

4. prohibition of sale/resale

4.1 The Visitor may not, without the Organisation's express written consent, sell/resell Admission Tickets for an Event, offer such for sale and/or provide these to third parties for, or in the context of, commercial purposes. Commercial purposes mean every sale/resale whereby the seller receives a higher amount for the Admission Ticket than the lower of the following two amounts: (1) the amount paid by the Visitor for the Admission Ticket, or (2) the price set by the Organisation for those Admission Tickets. In the event of breach of the foregoing, the Organisation shall be entitled to declare the Admission Tickets invalid without the Organisation being obliged to refund any amount paid.

4.2. The Organisation may attach further conditions to an authorised sale/resale. These conditions may, for example, consist of a mandatory procedure to be completed to effect the transfer. The Organisation may charge reasonable costs for this.

4.3. In the event of breach of this article the Organisation is entitled to refuse access to the Event to the seller and buyer of the Admission Ticket and to recover all ensuing damage from the Visitor.

4.4. The following methods of sale/resale are permitted, with the Organisation reserving the right to make changes and/or to permit other methods of sale/resale:

a. the sale/resale and purchase of an Admission Ticket via the TicketSwap platform is permitted due to the Organisation's collaboration with TicketSwap.

b. TicketSwap refers exclusively to the platform of TicketSwap B.V., which can be found on the website www.ticketswap.com, including its subdomains, or the mobile app (hereinafter called "**Platform**").
c. The provisions in these general terms and conditions supplement the general terms and conditions applicable to TicketSwap's services and the Platform, as follows:
    a. When selling or reselling an Admission Ticket, the Visitor also agrees to the general terms and conditions of TicketSwap (hereinafter called "**Platform T&C**");
    b. All matters related to the Visitor's account, personal data, and platform functionality are governed by the then-current Platform T&C, which can be found on the TicketSwap website.
    c. When purchasing, selling or reselling an Admission Ticket, the Visitor enters into a direct, one-time purchase agreement with the Organisation, hereinafter called "**Ticket Agreement**".
d. When the Visitor purchases Admission Tickets directly from a primary ticket provider, an authorised platform or seller where Admission Tickets for an Event are sold directly by the Organisation (hereinafter called "**Primary Ticket Provider**"), such purchases are also subject to the applicable general terms and conditions of the ticket provider concerned (hereinafter called "**Primary Ticket Provider T&C**"). In the event of any conflict or inconsistency between this article and the Primary Ticket Provider T&C, the provisions of this article shall prevail to the extent permitted by the applicable law.
e. When a Visitor offers and sells/resells an Admission Ticket (that Visitor hereinafter called the "**Seller**") or intends to purchase an Admission Ticket from another Visitor on the Platform (that Visitor hereinafter called "**Buyer**"), Ticket Agreements are entered into between the Visitor or Visitors concerned and the Organisation. These Ticket Agreements arrange that the Organisation first purchases the Admission Ticket concerned from the Seller and subsequently sells it to the Buyer. This transaction occurs without terminating the original purchase agreement between the Organisation and the Visitor (Seller), ensuring that the initial transaction between the Organisation and the Seller remains intact. As a result, the transaction gives rise to both a purchase agreement between the Buyer and the Organisation and a corresponding sales agreement between the Seller and the Organisation.
f. The Organisation reserves the right to amend the Ticket Agreement and/or these general terms and conditions. If the Visitor offers or purchases an Admission Ticket or a new Admission Ticket after the Ticket Agreement and/or these general terms conditions has/have been updated, the Visitor must first accept the latest version before the sale/resale) can be completed.
g. The Ticket Agreement is subject to European consumer laws. However, for the Buyer the right of withdrawal does not apply to Admission Ticket purchases, as they fall under the exception in Article 6:230p(e) of the Dutch Civil Code. By purchasing an Admission Ticket, the Visitor enters into an agreement with the Organisation for the provision of a service related to a leisure event, where the Ticket Agreement specifies a fixed date and time for the Event. Before purchasing an Admission Ticket, the Visitor is informed hereby or via the website of the Organisation or the Primary Ticket Provider that the right of withdrawal is excluded.
h. The Organisation may terminate or annul the purchase agreement or sales agreement if the Buyer or the Seller has not fulfilled the conditions of the Ticket Agreement.
i. Following the purchase of an Admission Ticket by the Buyer, TicketSwap will send an invoice to the Buyer in the name of and on behalf of the Organisation.
j. The Seller determines the sales price of each Admission Ticket that the Seller offers on the Platform (hereinafter referred to as "**Sales Price**"), taking into consideration that the Sales Price may be no more than 20% above and no more than 20% below the "**Base Price**", which is either the face value (including the service fees of the Primary Ticket Provider and the services fees of the Organisation) of the Admission Ticket or the latest Admission Ticket price as published in the last tier by the Organisation (including the service fees of the Primary Ticket Provider and the service fees of the Organisation).
k. The determination of the minimum and maximum Admission Ticket prices is at the Organisation's sole discretion, taking into account the necessary level of transparency for both the Buyer and the Seller. This includes, but is not limited to, clearly indicating the Base Price of the Admission Ticket and any applicable fees or surcharges. In addition, the Organisation reserves the right to amend, adjust, or remove the minimum price and/or maximum price of the Admission Ticket at any time, subject to market conditions, regulatory requirements, or other relevant considerations. Such modifications may be implemented without prior notice, provided they remain in compliance with applicable laws and contractual obligations.

l. The limits of Admission Ticket prices are determined based on the last tier of Admission Ticket sales for an Event, during which Admission Tickets are sold at the highest standard price before the Event takes place. This phase follows earlier pricing stages, such as 'early bird' or regular sales, and reflects the last publicly available Admission Ticket price set by the Organisation before the Event date.
m. For every Admission Ticket for which a purchase agreement is concluded, the Seller owes an amount equal to 7% of the Sales Price (incl. VAT) (hereinafter called "**Distributed Ticket Service Fees**") to the Organisation. By entering into the Ticket Agreement, the Seller accepts and grants permission to deduct this amount from the Sales Price received and transfer that amount to the Organisation. The Seller will consequently receive 93% of the Sales Price. In some countries where price restrictions apply to the offering or reselling of Admission Tickets, it is permitted to charge an administrative fee for the Organisation's services. The Organisation will inform the Seller of such fee.
n. The Buyer of an Admission Ticket can pay online via the available payment methods. The Organisation's Service Fees for the purchase of an Admission Ticket amount to 5% of the Sales Price (including VAT) (hereinafter called "**Regenerated Ticket Service Fees**"). Service Fees may apply for the regeneration of Admission Tickets, depending on the Event country and currency. For certain Events, different Regenerated Ticket Service Fees may apply as specified by the Organisation. In addition, the Buyer will pay a transaction fee of 3% for payment processing services and costs associated with transaction risks (such as risk management, refund costs, and chargeback fees) (including VAT). For certain payment methods (such as PayPal), an additional fee may apply.
o. The Organisation may, at its sole discretion, determine the moment at which an Admission Ticket may be offered for sale/resale via the Platform (hereinafter called "**Resale Period**"). This may include, among other things, setting a start date or start time prior to the Event, from which sale/resale is permitted. The applicable Resale Period will be communicated to Visitors via the Platform before an Admission Ticket is offered or purchased.
p. The Organisation is not liable for any damage suffered by the Visitor if the sale/resale referred to in this article is no longer permitted and/or is (temporarily) impossible for any reason, including because this option does not form part of the Organisation's essential obligations but can be offered as an optional (non-mandatory) service.

4.5. For the purposes of the refund arrangements set out in these general terms and conditions, an Admission Ticket sold by the Organisation to the Buyer through the Platform in accordance with this article shall be deemed to have been purchased directly from the Organisation. Upon completion of the resale, any entitlement to a Refund in respect of that Admission Ticket shall vest in the Buyer and not in the Seller. The Seller shall not be entitled to claim a Refund in respect of the same Admission Ticket.

5. access to the Event

5.1. Only an original, valid, unused and undamaged Admission Ticket will give access to the Event.
5.2. The Organisation may decide to provide the Visitor with an item (such as a wrist band), as a result of which it will be transparent if and to what the Visitor concerned has access, hereinafter called the "**ID Device**". The Visitor expressly declares to provide his/her cooperation to this. The Visitor must at all times during the Event and on the Site carry the ID Device in the manner stated and is not permitted to break any seal. In the event of breaking and/or loss of this seal, the ID Device will lose its validity and the Visitor may be removed from the Site and denied further access.
5.3. During the visit to the Site the Visitor will strictly follow instructions from the Organisation's employees present there, as well as members of third parties engaged by the Organisation (such as security guards) and members of the police, fire service, municipal health service or other competent authorities.
5.4. Before entering the Site, upon entry to the Site, while on the Site and during the Event, the Visitor may be subjected to a search of their person and any items brought by the Visitor (such as bags or tents) may be searched. The Visitor may also be required to present such declarations or documentation as the Organisation may reasonably consider necessary. These may include declarations or documentation concerning (1a) the Visitor's health, (1b) whether the Visitor is or has been infected with certain diseases and (1c) any vaccinations the Visitor has or has not received. The Visitor shall also cooperate with (2a) testing to assess their current state of health and/or (2b) testing to determine the presence of any infections, in each case insofar as the Organisation has a legitimate and reasonable interest in carrying out such testing and to the extent permitted by law. The Visitor expressly consents to the foregoing and shall at all times cooperate fully and without delay. The Organisation shall determine the manner in which such checks and searches are reasonably carried out, including, for example, by security personnel, security screening gates, breathalyser tests and/or other appropriate means. If the Visitor fails to

present the requested declarations or documentation, refuses to cooperate, or if the declarations, documentation or cooperation do not demonstrate compliance with the reasonable requirements imposed by the Organisation, the Visitor shall be denied access to the Site.

5.5. To acquire access to the Event and/or the Site, the Visitor must be in possession of a valid proof of identity (passport, identity card or driving licence), which must be shown on request.

5.6. The minimum age for admission to the Event is 18, unless stated otherwise.

5.7. Access to the Event is possible from the opening time until the closing time. Both times are set out on the Admission Ticket and/or the Event's website. The closing time is not necessarily also the time the Event ends.

5.8. The Organisation may decide to close certain parts of the Site (such as certain or several stages or certain dining venues) for certain periods of time or to keep them open only to certain Visitors. In that case, Visitors are not allowed to enter those parts of the Site.

5.9. Partly due to security concerns, it is not possible to temporarily leave the Site after arrival, unless the Organisation were to expressly agree to such. The Organisation may attach conditions to such agreement.

5.10. The Visitor shall only be permitted to carry the following items at the time of entering the Site, unless stated otherwise in the house rules of the Event concerned or unless more items are permitted with regard to certain parts of the Site:

allowed (for personal use)
clothing, shoes, poncho, (sun)glasses, lenses, cap;
mobile phone and power bank;
keys, wallet;
sun screen in a tube of up to 100 ml.;
medicines (including nasal spray and products related to hay fever), hereinafter called "**Medicines**";
lip balm;
backpack;
small (< 25 cm) and empty water pistol;
hearing protection (earplugs);
cigarettes and lighter;

Items other than those referred to above are not permitted, hereinafter called "**Prohibited Items**". Without attempting to present an exhaustive list of Prohibited Items, the following is a list of some items that are not permitted:

examples of Prohibited Items
food and drink (except chewing gum for personal use);
glassware, sharp objects, umbrellas, firearms, weapons, laser pens;
narcotics and any substances that can affect one's mood (drugs: including nitrous oxide or 'laughing gas');
pets;
liquids such as (spray cans with) deodorant, lighter fluid and perfume;
clothing with discriminatory (such as nationalistic and/or racist), offensive and/or threatening signs or expressions, as well as clothing with signs or club expressions (such as football shirts);
professional photo, film and other recording equipment and selfie sticks;

A Visitor who carries one or more Prohibited Items with him/her during the entry check will be refused access to the Event, without any right to a refund.
If a Visitor has already entered the Site and one or more Prohibited Items are found on that Visitor, the Organisation may remove that Visitor from the Site (without any right to a refund) and also deny access to future Events. In addition, the Organisation may also take possession of items prohibited by law or statutory regulation, with the aim of handing them over to the police.

5.11. It is only permitted to bring Medicines to the Event if:

- the Medicines are still in the original and sealed packaging; and
- are provided with the original patient information leaflet; and

- it can be demonstrated why these Medicines must be taken.

If the aforementioned conditions are not fulfilled - or the Organisation has reasons to doubt the substances/medicines - the Organisation will be entitled to deny the Visitor admission to the Event without any entitlement to a refund. If the Visitor wishes to gain access, he/she shall be obliged to hand over the Medicines to the Organisation, without the Organisation being obliged to compensate the (value of these) Medicines, and to deposit the Medicines in the container intended for this purpose.

6. Payment Instruments (Coins and Tokens)

6.1. During Events and on the Site, payments may only be made with Payment Instruments issued or sold by the Organisation, unless otherwise indicated by the Organisation. All Payment Instruments are and shall remain the property of the Organisation.

6.2. Each edition of an Event has its own Payment Instruments, which shall only be valid during that particular edition. Purchased Payment Instruments cannot be returned or exchanged for money, unless otherwise determined by the Organisation.

6.3. Visitors are not permitted to sell or resell Payment Instruments.

6.4. The Organisation may issue different kinds of Payment Instruments for different purposes. For example, Coins may be used to pay for certain goods and services, while Tokens may be used as part of a return or recycling system for cups or bottles.

6.5. Coins:

6.5.1 Coins may be purchased prior to the Event and on the Site, at prices determined by the Organisation.

6.6. Tokens:

6.6.1 Each Visitor shall receive one Token upon admission to the Event;

6.6.2 Additional Tokens may be purchased on the Site;

6.6.3 When purchasing a drink, the Visitor must hand in one Token for each cup or bottle;

6.6.4 Upon returning the cup or bottle to the bar, the Visitor shall receive a Token, which may be used when making a subsequent purchase;

6.6.5 If a Visitor no longer has a Token, the Visitor must purchase an additional Token on the Site at the price determined by the Organisation.

6.7. The Organisation may, at its own discretion, use other or additional Payment Instruments, determine the manner in which they are used or modify the system governing their use. Any such changes shall be communicated to Visitors.

7. obligations of the Visitor

7.1. There are toilet facilities present on the Site. These are accessible free of charge, unless stated otherwise. The Visitor is obliged to use these facilities. Defecating or urinating in places other than the designated toilet facilities is prohibited.

7.2. Smoking is prohibited in all indoor/covered locations on the Site.

7.3. Throwing drinks or other objects is prohibited.

7.4. Besides entry to the Event, Visitors can buy or receive extras, such as free drinks or food or entry to parts of the Site that are closed to other Visitors. Visitors may never give items that provide them access to those extras (such as a wrist band), and/or the extras themselves, to others.

7.5. Removing or damaging property belonging to the Organisation or third parties is prohibited. Removing or damaging property belonging to the Organisation is considered to be theft or destruction. This will be reported to the police.

7.6. The Visitor is prohibited from behaving in such a manner that the public order at the Event or its surroundings is disrupted or from causing inconvenience there (e.g. by committing criminal offences).

7.7. Selling goods on or around the Site prior to, during and after an Event is prohibited without the express written permission of the Organisation. Advertising in the broadest sense of the word is prohibited on or around or in the vicinity of the Site prior to, during and after an Event, without the express written permission of the Organisation. This prohibition covers, among other things, advertising of other events or products. Every form of advertising (such as by distributing flyers or stickers, hanging up posters or approaching Visitors) is prohibited. A contractual penalty of at least €1000.00 per breach shall be imposed on Visitors who act contrary to this article or who have given instructions for this purpose, without prejudice to the Organisation's right to claim compensation of the damage actually suffered.

7.8. Visitors under the age of 18 are prohibited from buying, carrying, drinking and/or trying to obtain alcoholic drinks.

7.9. Visitors, regardless of their age, are not allowed to provide alcoholic beverages (for payment or free of charge) to a person who has not yet reached the age of 18.
7.10. The Organisation has the right to remove Visitors who act contrary to one or more provisions of this article from the Site without the Organisation being obliged to refund the admission fee and the Organisation shall be entitled to refuse the Visitor access to future Events. Moreover, the Visitor is obliged to reimburse the Organisation in full for any fines imposed on the Organisation in connection with his or her actions.

8. camping Site and Accommodation

Camping Site

8.1. The agreement between the Organisation and the Visitor for the use of a spot on the Camping Site is concluded in accordance with article 3 of these general terms and conditions, in those cases where the Visitor has also purchased and paid for a specific Admission Ticket for the Camping Site.
8.2. Access to the Camping Site is restricted to Visitors who have purchased an Admission Ticket, which also gives them access to that part of the Site.
8.3. Upon first entry of the Visitor to the Camping Site, Visitors will be allocated a camping pitch where they can pitch their tent. This allocation shall, unless otherwise decided by the Organisation, take place in order of arrival. Therefore, if a Visitor wishes to set up his/her tent next to or near specific other Visitors, he/she must arrive at the same time as the other Visitor(s).
8.4. After having been allocated a spot on the Camping Site, it is not possible to change location.
8.5. It is not allowed to stay with more persons in a tent than specified by the manufacturer of the tent, on the understanding that never may more than 8 persons stay in one tent.
8.6. For (1) access to the Camping Site, (2) access from other parts of the Site to the Camping Site and (3) access from the Camping Site to other parts of the Site, entry checks will always take place in a manner similar to that described for access to the Event, as set out in these general terms and conditions.
8.7. If Visitors visiting the Camping Site may carry more items than described in these general terms and conditions, the Organisation will make this known. However, in that case these items to be specified shall only be allowed on the Camping Site and not on other parts of the Site.
8.8. The Visitor is required to observe the Camping Site's house rules. The house rules can be viewed on the website of the Event concerned and the Organisation's website and are available for perusal at the entrance to the Event. The Visitor hereby expressly declares to agree to the house rules and also declares that he/she will behave in conformity with these house rules.
8.9. The Organisation is not liable for theft, destruction, loss of or damage to the property of the Visitor. This is one of the reasons why the Organisation strongly recommends not to carry any valuable items with you and/or to leave them on the Camping Site.
8.10. If the Event ends, if the agreed period of use has expired or if the Visitor is denied access to the Site or parts thereof, the right to use a spot on the Camping Site shall also end without the Organisation being liable to pay any compensation.
8.11. Visitors are not permitted to allow third parties to use the Camping Site for payment and/or to offer goods or services for sale from the Camping Site.
8.12. In case of early departure on the initiative of the Visitor, there shall be no right to a refund.

Accommodation

8.13. The agreement between the Organisation and the Visitor for the use of Accommodation is concluded in accordance with article 3 of these general terms and conditions, in those cases where the Visitor has also purchased and paid for a specific Admission Ticket for Accommodation.
8.14. A Visitor who has booked Accommodation (including any fellow users of said Accommodation) must also have a valid Admission Ticket (weekend ticket, including access to the Camping Site) for the Event and a valid proof of identification in order to enter/use the Accommodation. Upon arrival at the Camping Site of the Event, Visitors will receive access to the Accommodation designated by the Organisation upon submission of the Admission Ticket for the Accommodation.
8.15. The Organisation determines the location of the Accommodation on the Site.
8.16. If the Visitor wishes to cancel the Accommodation for any reason whatsoever, a request to that effect must be made in writing to the Organisation. If a written cancellation has been received:
    8.16.1. more than three months before the Event takes place, the Visitor is entitled to a full refund of the costs charged for the Accommodation (excluding other costs);
    8.16.2. at least one month but less than three months (or exactly three months) before the Event takes place, the Visitor is entitled to a refund of 50% of the costs charged for the Accommodation (excluding other costs);

8.16.3. exactly 1 month or less than one month before the Event takes place, the Visitor is not entitled to any refund of the costs charged;

Only the costs paid directly for the Accommodation will be refunded. Other amounts paid, such as for other Admission Tickets (such as weekend tickets, including Camping Site access) or handling or administration fees, will not be refunded.

8.17. Visitors are not permitted to admit more persons to the Accommodation than the maximum number prescribed by the Organisation.

8.18. Visitors are responsible for the Accommodation, shall keep the Accommodation in the state in which it is made available to them and shall be liable for any damage to or loss of the Accommodation. Smoking and fire are not permitted in the Accommodation.

8.19. Visitors shall use and treat the Accommodation rented/used by them in accordance with its intended purpose and shall generally take care of it, as befits a good and careful tenant/user. Visitors are obliged to notify the Organisation immediately of any defect or loss of the Accommodation.

8.20. The Organisation is permitted to inspect the Accommodation, including during the Event and Visitors shall fully cooperate in this respect.

8.21. The Organisation is not liable for loss or theft of the Accommodation or damage to the Accommodation, nor for items that a Visitor has left behind in the Accommodation, even if third parties (thus not the Organisation and/or the Visitor) were liable for that possible loss, theft or damage. This is one of the reasons why the Organisation strongly recommends not to leave any valuable items unattended in the Accommodation.

8.22. If the Event ends, if the agreed period of use has expired or if the Visitor is denied access to the Site or parts thereof, the right to use the Accommodation shall also end without the Organisation being liable to pay any compensation.

8.23. The Visitor is not permitted to allow third parties to use the Accommodation for payment and/or to offer goods or services for sale from the Accommodation.

8.24. In case of early departure on the initiative of the Visitor, there shall be no right to a refund.

9. media and media equipment

9.1. Photo and film recordings can be made during the Event on the instructions of (or with accreditation from) the Organisation. Visitors expressly agree to image and/or sound recordings being made of Visitors (and therefore also possibly of a specific Visitor) of the Event, on and around the Site, and that these will be published, distributed and/or commercially exploited through all possible forms of media.

9.2. Visitors are permitted to bring photographic equipment intended for consumer use to the Site during the Event and to make use of this equipment. Photographic equipment intended for consumer use is taken to mean: digital compact cameras (with normal and fixed lenses), telephones with photo cameras and disposable cameras. It is not permitted to bring professional photographic equipment or accessories (such as a (telescopic) tripod; including, for example, a GoPro Telescoping Pole). Bringing film cameras is also prohibited. Whether or not equipment is regarded as prohibited as referred to in this article is exclusively at the discretion of the Organisation. If you are uncertain whether or not the photographic equipment that you wish to bring is permitted, please contact the Organisation by email prior to the Event.
In the event that a Visitor makes use of the prohibited equipment on the Site, the Organisation shall be entitled to take one or more of the following measures (at the discretion of the Organisation):
   a) remove the Visitor who has acted contrary to this provision from the Site without the Organisation being obliged to refund entry fees; and/or
   b) temporarily take the equipment into safekeeping for payment until: the Event has ended or a time to be specified if the Organisation has reasonable grounds for doing so; and/or
   c) temporarily take the equipment into safekeeping until it has been demonstrated by the Visitor that all recordings and possible copies thereof have been deleted.

9.3. Professional (press) photographers and/or persons who wish to take photographs or make film recordings of an Event for commercial reasons must be in possession of a valid accreditation from the Organisation.

9.4. Any reprinting and/or copying of the programme (booklet) and/or posters, other printed matter and/or digital publications or other digital materials of the Organisation or the Event is prohibited without the explicit prior written permission of the Organisation.

9.5. The Organisation is authorised to inspect whether any action has been taken in breach of the aforementioned articles and also has the authority to seize and/or destroy any recordings, or declare such invalid.

10. force majeure

10.1. In the event of force majeure the Organisation has the right to cancel the Event, in whole or in part, or to reschedule the Event for another date.

10.2. The term 'force majeure' as referred to in this article also includes all unforeseen circumstances beyond the Organisation's control and not attributable to the Organisation such as: cancellation of a performance by one or more artists, fire, government measures, strike action, bad weather conditions, etc.

10.3. If the Event is cancelled in its entirety before it has commenced as a result of, or in connection with, force majeure, the refund arrangements set out in these general terms and conditions shall apply.

11. liability

11.1. If the Visitor is a consumer: The Organisation's liability is limited to compensation of direct damage, whereby the amount to be paid to the Visitor will never amount to more than the amount that the Organisation's insurer pays in the case concerned. The Organisation is never liable for indirect damage, including consequential loss, lost profit, lost savings and loss due to business interruption.

11.2. If the Visitor is a natural person or legal entity acting in the course of a profession or business: the Organisation is only liable for damage suffered by the Visitor, if and insofar as this damage is the direct result of intent or wilful misconduct on the part of managerial staff of the Organisation. In that event the liability will be limited to compensation of direct damage up to a maximum of the amount that the Organisation's insurer pays in the case concerned.

11.3. Entering the Site and visiting the Event takes place entirely at the Visitor's own risk. Lockers are available on the Site for storage of valuables - whether or not for payment - unless stated otherwise. The use of a locker is entirely at the Visitor's own risk. The Organisation is not liable for damage or theft of the Visitor's possessions.

11.4. The use of the Organisation's transport services by the Visitor, including but not limited to shuttle buses used by the Organisation or at the request of the Organisation, shall also be entirely at the Visitor's risk.

11.5. The Visitor declares to be aware that loud music will be played during the Event. The Visitor is personally responsible for taking hearing protective measures as required. The Organisation advises the Visitor to give his/her hearing a rest from time to time during the Event by going to a space or place where no music or less loud music is played and to at all times wear hearing protection.

11.6. Changes to, or deviations from, the programme which take place after the purchase of the Admission Ticket do not give any right to cancellation of the purchase (e.g. by means of termination or annulment) and therefore also do not the right to a (partial) refund of the purchase amount.

11.7. The Organisation is not responsible for the manner in which artists and/or acts perform their contribution to the Event.

12. termination

12.1. The Organisation is at all times be entitled, on reasonable grounds, to terminate the agreement with the Visitor, in whole or in part. In this context, termination means that the order for Admission Tickets is cancelled. Any Admission Tickets already purchased shall cease to be valid from that moment. In the event of cancellation of an order, the refund provisions set out in these general terms and conditions shall apply.

13. breach of these general terms and conditions, house rules or other rules

13.1. If the Visitor acts contrary to the agreement (including these general terms and conditions), the House Rules or other applicable rules, the Visitor may, among other things, be removed from the Site, without the Organisation being obliged to refund the admission fee, and denied further access. Such denial of access may also apply to future Events of the Organisation. In addition, the Visitor will be liable for all damage ensuing from his/her actions. The Visitor is obliged to pay a minimum amount of €150.00 to the Organisation, even if the actual damage that is suffered by the Organisation were to be less. The amounts to be paid is different for different situations and is set out in further detail in the Event terms and conditions, as attached to these general terms and conditions.

14. personal data and privacy

14.1. The Organisation processes personal data of Visitors and users of its websites in accordance with the law.

15. recording the Event by or on behalf of the Organisation

15.1. The Organisation is permitted to take pictures and make sound recordings of the Event, the Visitor and other visitors. By visiting the Event, the Visitor expressly agrees to this. The Organisation is entitled to exploit and/or reproduce and/or publish or instruct the publishing of these images and/or sound recordings in whatever form and in whatever manner, in the broadest sense of the word. By entering into the agreement and/or accessing the Event, the Visitor grants unconditional permission to make the said recordings, including processing, publication and exploitation thereof, without the Organisation being liable to pay any fee to the Visitor.

15.2. Insofar as the Visitor has any rights (including neighbouring rights and/or copyright and/or portrait rights) in respect of the aforementioned recordings, the Visitor hereby transfer these rights in advance and without any restriction to the Organisation and the Visitor hereby irrevocably waives his/her moral rights, or at least the Visitor will not invoke them. In the event that this transfer is not legally valid in advance, the Visitor is obliged, upon the Organisation's first request, to grant the necessary written permission and/or to sign a transfer deed in which the said rights are transferred to the Organisation and/or to an affiliated company.

16. performance of the agreement, terms and conditions, and compensation in the event of cancellation (refunds)

16.1. If an Event does not take place and/or is cancelled (for example, as a result of force majeure as defined in these general terms and conditions), the following provisions shall apply in respect of any entitlement to repayment, hereinafter called "**Refund**".

16.2. Due to uncertain circumstances and/or market developments, the Organisation may be unable to obtain full or partial insurance coverage for costs to be incurred in connection with the Event and/or to determine whether any guarantee fund is applicable. The Organisation shall nevertheless endeavour to obtain such insurance on reasonable terms and at an acceptable cost. These general terms and conditions are not intended to reduce any Refund to the extent that the Organisation is entitled to compensation from an insurer. This shall be reflected in the calculation of the Refund amount, specifically in amount C.

16.3. If and as soon as a Visitor purchases an Admission Ticket for an Event, the agreement entered into between the Visitor and the Organisation entails that:

16.3.1. The Organisation shall undertake preparations to enable the Event to take place. In doing so, the Organisation will necessarily incur costs itself and will also be required to enter into arrangements with third parties in connection with the Event. Such third parties will likewise charge the Organisation for work performed and goods supplied in preparation for the Event; and

16.3.2. The Visitor shall be granted admission to the Event.

16.3.3. Since the agreement provides (a) that the Organisation shall organise the Event and (b) that the Visitor shall be granted admission to that Event, the Visitor will, in virtually all circumstances, not be entitled to a full Refund of the price of the Admission Ticket. This is because the Organisation will already have performed, at least in part, its contractual obligations, namely its obligation to organise the Event or to undertake preparations for the Event.

16.3.4. The Visitor shall be entitled, at most, to a partial Refund, calculated as follows:

A = the aggregate of all amounts actually received in respect of Admission Tickets;
B = the aggregate of all costs incurred by the Organisation, including, for example, internal, external, direct and indirect costs;
C = the aggregate of all proceeds received by the Organisation, including proceeds from sponsorship arrangements that have not been withdrawn and payments under any applicable insurance policy and/or guarantee fund relating to costs incurred.

The Refund payable to a Visitor will then be calculated as follows:

$A - B + C = D$

$(D / A) \times 100 = E$

E represents the percentage of the purchase price of the Visitor's Admission Ticket that will be refunded (the Refund).

16.3.5. If the costs incurred (B) exceed the amounts received (A + C), resulting in a negative value for D under the above calculation, no Refund shall be payable to the Visitor.

16.3.6. Refunds shall be calculated on a pro rata basis by reference to the aggregate prices of Admission Tickets. No specific distinction shall be made between different types of Admission Tickets sold (such as tickets granting admission to an Event, parking tickets and/or tickets for Accommodation), irrespective of whether more or fewer costs have been incurred in relation to any particular type of Admission Ticket.

16.3.7. A Refund shall only be made after the Visitor has surrendered to the Organisation an original, valid and undamaged Admission Ticket.

16.3.8. The Organisation shall determine the amount of the costs incurred (B) and the amounts received (A and C) and shall use those amounts to calculate the Refund payable to the Visitor. If the Visitor disagrees with the calculation, the Visitor must notify the Organisation within ten (10) days after the Refund arrangements have been announced. Failing such notification, the Visitor forfeits the right to dispute the calculation. In view of the confidentiality obligations incumbent upon the Organisation, including in relation to third parties engaged by it, which confidentiality the Visitor acknowledges, the Organisation cannot disclose to the Visitor all information underlying its calculation. If the Visitor doubts the accuracy of the Refund amount calculated by the Organisation and has notified the Organisation of such doubts within the prescribed period, the Organisation shall appoint an accountant in the Netherlands to issue a statement confirming whether the calculations have been performed correctly. A copy of that statement shall be provided to the Visitor and shall constitute sufficient substantiation of the accuracy of the calculation

16.4. The Refund arrangements set out above shall not apply to:

16.4.1. Goods purchased, such as merchandise; or

16.4.2. Coins and rented lockers.

In the event of cancellation of the Event, the amounts paid by the Visitor in respect of the items referred to in Articles 16.4.1. and 16.4.2. shall, at the Visitor's request, be refunded in full. Amounts paid by the Visitor in respect of such items shall not be included in amount A as referred to above.

16.5. The Visitor shall not be entitled to claim any compensation or damages from the Organisation. The Refund referred to above shall therefore constitute the sole compensation payable to the Visitor.

16.6. A Visitor shall only be entitled to receive a Refund from the Organisation if the Admission Ticket was purchased by that Visitor directly from the Organisation, including purchases made through a primary ticket provider engaged by the Organisation and purchases made through TicketSwap where the Organisation acts as the seller in accordance with article 4.4. Where an Admission Ticket has been validly resold through TicketSwap, any entitlement to a Refund shall vest exclusively in the Buyer who, at the time of cancellation, is recorded as the rightful holder of the Admission Ticket in the records of the Organisation and/or TicketSwap. The Refund shall be calculated in accordance with the refund arrangements set out in these general terms and conditions and shall under no circumstances exceed the amount actually paid by that Buyer for the Admission Ticket, excluding any separately charged brokerage, transaction or other platform fees, unless otherwise required by mandatory law. No Refund shall be payable to a Visitor in respect of an Admission Ticket that was not purchased by that Visitor, including Admission Tickets received free of charge or won by the Visitor. No Admission Ticket shall give rise to more than one Refund.

16.7. Notwithstanding the foregoing, the Organisation shall be entitled, but shall not be obliged, at its sole discretion, to offer the Visitor the opportunity to participate in an alternative arrangement, whether in derogation from or in addition to these general terms and conditions, provided that such arrangement enjoys broad public support or has been developed with due consideration for the interests of both Visitors and the Organisation (such as the arrangement offered through bewaarjeticket.nl).

16.8. The Visitor acknowledges that the Organisation requires time to establish the actual costs incurred and proceeds received and that, where applicable, insurers likewise require time to determine the relevant amounts before any Refund can be calculated. The Visitor shall therefore allow the Organisation a reasonable period of time for this purpose.

16.9. The Visitor and the Organisation acknowledge that organising an Event would be impossible without the provisions of this article. The Organisation cannot be expected to bear all costs incurred in organising and preparing an Event if, following cancellation and a full Refund of all Admission Tickets, it receives no compensation in respect of those costs. Had the provisions of this article not been agreed, the Organisation would not have organised the Event. Accordingly, and in order to avoid such a situation, the Visitor expressly acknowledges and agrees that the provisions of this article constitute a reasonable solution to the circumstances described, that this solution takes due account of the legitimate interests of all parties, and that the Visitor expressly accepts these provisions and the method used to calculate the Refund.

17. concluding provisions

17.1. These general terms and conditions shall be governed exclusively by Dutch law.

17.2. These general terms and conditions have been drawn up in Dutch and translated into English. In the event of any inconsistency between the Dutch version and the English translation, the Dutch version exclusively shall be binding.

17.3. The District Court in Breda, the Netherlands, has exclusive jurisdiction to hear and determine disputes that are directly or indirectly related to any agreement or legal act to which these general terms and conditions apply.
17.4. Insofar as the court designated in these general terms and conditions, in the event of an agreement with a Visitor who is a consumer, does not have territorial jurisdiction, the Visitor is entitled, within one month from the Organisation relying in writing on this article, to choose adjudication of the dispute by the court with territorial jurisdiction according to the law.

Contact: If you have any further questions concerning these general terms and conditions, please contact klantenservice@karnavalfestival.nl.

Version 1.11.4, 21 November 2026

HOUSE RULES

By purchasing an Admission Ticket, the Visitor agrees to the general terms and conditions and House Rules of Intents Evenementen b.v. By attending the Event, the Visitor also accepts the applicability of these general terms and conditions and House Rules.

The general terms and conditions are provided when purchasing an Admission Ticket, can be downloaded from www.karnavalfestival.nl and are available for inspection at the Visitor entrance. The House Rules are set out below.

Admission to the Event

- Admission to the Site and/or Event is granted only to Visitors holding an original, valid, unused and undamaged Admission Ticket purchased from the Organisation or obtained through a method approved by the Organisation.
Each Admission Ticket entitles one person to a single admission to the Event. The Admission Ticket grants access only to those parts of the Site and/or Event expressly designated by the Organisation and/or indicated on the Admission Ticket.
- The Organisation may provide the Visitor with an identification device, such as a wristband (hereinafter referred to as an "ID Device"). The ID Device may indicate specific entitlements, such as whether the Visitor is permitted to purchase or consume alcohol and/or access certain parts of the Site. The Visitor must cooperate in obtaining the ID Device, wear or carry it at all times in the prescribed manner, refrain from altering or transferring it, refrain from breaking any seal and comply with the entitlements indicated. In the event of non-compliance with these requirements and/or loss of the ID Device, it will become invalid and the Visitor may be removed from the Site and denied further access.
- When visiting the Site, the Visitor must strictly follow the instructions of the Organisation's staff and third parties engaged by the Organisation, including security personnel, as well as instructions from the police, fire service, municipal public health service (GGD) and other competent authorities.
- Before entering the Site, upon entry, while on the Site and during the Event, the Visitor may be subject to security checks, including searches of their person and belongings (such as bags). The Visitor expressly agrees to such checks and must cooperate fully and immediately.
- To gain admission to the Event and/or Site, the Visitor must possess an original, valid form of identification (passport, identity card or driving licence), which must be presented upon request. Admission will be refused if the Visitor cannot present such identification.
- The minimum age for admission to the Event is 18, unless otherwise stated.
- For safety reasons, Visitors are not permitted to temporarily leave the Site after admission unless the Organisation has expressly authorised this.
- The Organisation reserves the right to refuse a Visitor admission to the Event at any time if there are reasonable grounds for such refusal.

Permitted and Prohibited Items

<u>Permitted items (for personal use)</u>

Clothing, shoes, ponchos, glasses or sunglasses, contact lenses, caps, mobile phones and power banks, keys, wallets, sunscreen in tubes of up to 100 ml, medicines subject to the conditions set out below, lip balm, backpacks, small (less than 25 cm) empty water pistols, hearing protection (earplugs), cigarettes and lighters.

<u>Prohibited Items</u>

Visitors are not permitted to bring items other than those listed above. Examples of Prohibited Items include:

Food and drinks (except chewing gum for personal use); glassware; sharp objects; umbrellas; firearms and other weapons; laser pointers; narcotics and other drugs; pets; liquids such as deodorant (including aerosol sprays), lighter fluid and perfume; clothing bearing discriminatory (including nationalist and/or racist), offensive or threatening symbols or messages; clothing bearing club symbols or insignia (such as football shirts); professional photographic, filming or other recording equipment; and selfie sticks.

Medicines

Medicines may only be brought to the Event if:

1. They are in their original, sealed packaging;
2. They are accompanied by the original patient information leaflet; and
3. The Visitor can demonstrate why the medicines are required.

If these conditions are not met, or if the Organisation has other grounds to question the substances or medicines presented, the Organisation may refuse the Visitor admission without any entitlement to a refund.

The Organisation and its authorised staff have the right to determine, in individual cases and at any time, whether items brought by a Visitor are permitted on the Site. The Visitor must comply with such decisions.

Coins

During Events and on the Site, payments may only be made using Coins sold by the Organisation, unless otherwise indicated.
Coins are and remain the property of the Organisation and may be purchased before the Event or on the Site.
Each edition of an Event has its own Coins, which are valid only during that particular edition.
Purchased Coins cannot be returned or exchanged for money. Visitors are not permitted to sell or resell Coins.

Media

During the Event, photographs and video recordings may be made on behalf of the Organisation or by persons accredited by the Organisation.
The Visitor expressly agrees that visual and/or sound recordings may be made of Event attendees, potentially including the Visitor, on and around the Site, for example for security purposes, and that such recordings may be distributed and/or commercially exploited through any form of media.
Professional photographers, press photographers and/or persons wishing to take photographs or make video recordings of an Event for commercial purposes must hold valid accreditation issued by the Organisation. Taking photographs or making video recordings for such purposes without the required accreditation is prohibited.

Liability

- The Organisation is not liable for any direct or indirect damage suffered by the Visitor, unless such damage results from intentional misconduct or deliberate recklessness on the part of the Organisation.
- The Visitor declares that they are adequately insured against the risk of damage or loss they may suffer, including as a result of injury or illness arising from attending the Event.
- Entry to the Site and attendance at the Event are entirely at the Visitor's own risk. The Organisation is not liable for loss of, theft of or damage to the Visitor's belongings. Lockers for storing valuables are available on the Site, either free of charge or for a fee, unless otherwise indicated.
- The Visitor acknowledges that loud music will be played during the Event. The Visitor is responsible for taking appropriate measures to protect their hearing. The Organisation advises Visitors to give their hearing regular breaks by moving to an area where music is quieter or not being played and to wear hearing protection at all times.
- Changes to or deviations from the programme or Event after the purchase of an Admission Ticket do not entitle the Visitor to cancel or rescind the purchase or to receive a full or partial refund of the purchase price.
- The Organisation is not responsible for the manner in which artists or performers carry out their performances or other contributions to the Event.

Other Provisions

- The Organisation does not sell alcoholic beverages to Visitors under the age of 18. Visitors under the age of 18 are prohibited from purchasing, possessing, consuming or attempting to obtain alcoholic beverages. Visitors, even if they are over the age of 18, are prohibited from providing alcoholic beverages to other Visitors under the age of 18.
- Waste disposal facilities and toilets are available on the Site. These facilities are free to use unless otherwise indicated. Visitors must use these facilities. Defecating or urinating anywhere other than in the designated toilet facilities is strictly prohibited.
- Smoking is prohibited in all indoor and covered areas of the Site, including tents. This prohibition also applies to electronic cigarettes, vapes and similar devices.
- Throwing drinks or other objects is prohibited.
- Taking or damaging property belonging to the Organisation or third parties is prohibited.
- Visitors are prohibited from behaving in a manner that (i) is unacceptable under generally accepted standards of social conduct, (ii) disrupts public order at the Event or in its surroundings, or (iii) causes nuisance or disturbance, including through criminal conduct.
- Selling goods on or around the Site before, during or after an Event without the Organisation's express written consent is prohibited.
- Advertising other events, products or services in any form on or near the Site before, during or after an Event without the Organisation's express written consent is prohibited. This includes distributing flyers, displaying posters or approaching Visitors for promotional purposes.

Sanctions for Non-Compliance

A Visitor who fails to comply with the general terms and conditions and/or these House Rules may be required to pay a contractual penalty to the Organisation, may be refused admission to the Event and/or may be removed from the Site without any entitlement to a refund.
The Organisation may also prohibit the Visitor from attending future Events and may report incidents to the police where appropriate.
The Organisation may take possession of items prohibited by law or statutory regulations for the purpose of handing them over to the police.

Contact

If you have any questions regarding these House Rules or the general terms and conditions of Intents Evenementen b.v., please contact:

klantenservice@karnavalfestival.nl

HOUSE RULES – NXT GEN FESTIVAL

Special Conditions for Admission to the Event

There is no minimum age requirement for admission to the Event. However, the following conditions apply:

1. Visitors under the age of 16 must be accompanied by a paying Visitor aged 19 or over (hereinafter called the "Supervisor"). Compliance with this requirement will be checked at the entrance to the Event. The Visitor(s) and their Supervisor must therefore report to the entrance together upon arrival to gain admission to the Event.
2. Each Supervisor may accompany a maximum of four Visitors under the age of 16.
3. The Supervisor must supervise these Visitors throughout the Event and while on the Site. The Supervisor must ensure that the Visitors under their supervision comply with the general terms and conditions and House Rules and is responsible for ensuring such compliance.
4. If one or more Visitors under the age of 16 fail to comply with the general terms and conditions and/or House Rules, those Visitors, their Supervisor and any other Visitors accompanied by that Supervisor may be removed from the Site and denied further access.
5. If the Supervisor leaves or is required to leave the Event and/or Site, the Supervisor must take all Visitors under their supervision with them. These Visitors may not remain at the Event or on the Site without their Supervisor.
6. In the event of prohibited conduct, including the consumption or misuse of alcohol, a Visitor may be removed from the Event and/or handed over to the police. In the case of minors, this may also result in a referral to Halt, the Dutch youth intervention programme.
7. Visitors aged 16 or over may enter the Event independently.
8. Visitors aged 14 or over must possess an original, valid form of identification (passport, identity card or driving licence) to gain admission to the Event and/or Site. This identification must be presented upon request. Admission will be refused if the Visitor cannot present such identification.

Visitors are not entitled to a refund of their Admission Ticket if they fail to comply with these conditions and are refused admission or removed from the Event.

EVENT CONDITIONS

1. What happens if you break the rules?
You will receive a fine. You are legally required to pay the fine and compensate any damage you have caused.

2. What is and isn't allowed?
The Event rules explain what you can and cannot do. Anything prohibited by law is also prohibited at the festival. This means no drugs (narcotic substances) and no weapons. Fighting and provoking arguments are also prohibited. Smoking or vaping is only permitted in designated areas. Causing a nuisance or disturbance, for example by being intoxicated, is also prohibited.

3. What happens if you are caught carrying drugs?
You must pay a fine to the Event Organiser. The amount of the fine is shown in the table below. We determine what constitutes one unit of drugs. In most cases, this is straightforward. For example, one pill counts as one unit, and one wrap of cocaine also counts as one unit.

4. Can you be removed from the Event?
Yes. You may be removed from the Event, for example if you are carrying a prohibited weapon or five or more units of drugs. You may also be removed for other reasons. If you are removed for a reason other than possession of drugs, you must pay a fine of €350.

5. How do you pay the fine?
You can pay the fine immediately. We will record your personal details to ensure that the matter is handled correctly. If you are unable to pay the fine immediately, an invoice will be sent to your home address.

6. What happens if you smoke or vape where it is prohibited?
You must pay a fine of €150 and you will be liable for any damage suffered by the Event Organiser. The total amount may run into thousands of euros, as the Event Organiser can also be fined if smoking takes place in areas where it is prohibited.

7. What happens if you cause damage?
You must also pay for any damage you cause. Paying a fine does not replace your legal obligation to compensate damage.

8. When will the police be involved?
In certain cases, we will hand you over to the police. For example, this may happen if you are carrying more than 30 units of drugs or commit other criminal offences, such as fighting, carrying weapons or causing a public disturbance. Even if you are handed over to the police, you must still pay the applicable fine and compensate any damage you have caused. These rules may sound strict, but if you follow them, there is nothing to worry about. Enjoy the festival and have a great time!

Overview of Fines

Violation	Amount
Payment Instrument fraud	€350
Theft	€350
Climbing over fences or entering the Site without authorisation	€350
Removal due to unacceptable behaviour	€350
Smoking or vaping in prohibited areas	€150
Possession of prohibited substances or items	€350
Urinating outside designated toilet facilities	€150
Drugs: 1–4 units	€150
Drugs: 5–10 units	€350
Drugs: 11 units or more	€600

Note: Handover to the police takes place in accordance with arrangements made in advance with the local authorities.